CAMILLE NAIDOO

USER EXPERIENCE DESIGNER

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EXPERIENCE

Co-owner/Managing Partner | Two Ducks

SEPT 2017 - PRESENT, KOH RONG SAMLOEM, CAMBODIA

- Founded a guesthouse, restaurant and bar in Cambodia
- Reduced overhead costs by auditing and adapting feasibility plans
- Oversaw construction and progress of business and was able to expand within our first year of opening
- Spearheading social media presence to enhance guest experiences
- Earned a “Fabulous” 8.6/10 rating on Booking.com

Supervisor/Trainer/Server | The Landing Group (Recipe)

AUG 2017 - 2019, TORONTO, ON

- Part of select team that cultivated and standardized Recipe’s culture and training program across all Landing Group locations
- Trained, supervised and coached team through in-house re-boarding process and new server technology transition
- Elevated guest and server on-floor recovery experiences

Field Manager/Coach | Philip Morris Int. & The Community

MAY 2016 - 2018, TORONTO, ON

- Launched, marketed and sold new products and innovative technology
- Oversaw construction and coordination of multiple teams to execute marketing setups and managed on-site promotional teams
- Influenced sales strategies leading to outperforming other teams and exceeding sales goals
- Coached customers on usage of new products to enhance customer experience and satisfaction

EDUCATION

BrainStation | Diploma Candidate, User Experience Design

APRIL 2020 - JUNE 2020, TORONTO, ON

Universities of Uppsala, Siegen, and Piraeus | MA coursework in Roads to Democracies (Interdisciplinary Studies)

MARCH 2014 - 2016, SWEDEN, GERMANY & GREECE

University of Western Ontario | BA degree Honours Specialization in Criminology, double minor in Psychology & Political Science

SEPT 2005 - 2010, LONDON, ON

Université de la Sorbonne | A1 Certificat de Langue Française & Certificat de stage d’expression orale

OCT 2010 – DEC 2010, PARIS, FRANCE

SKILLS

Sketch, InVision, Adobe Lightroom, Adobe Photoshop, Microsoft Office, Teraview, The Conveyancer, Estate-a-Base, Fast Company, PC Law, Micros, Squirrel

PROFILE

My goal is to explore and create diverse solutions that equalize the quality of life for all people through accessibility. I believe that technology has the capacity to reach and better the lives of even the most remote and disenfranchised populations. I’ve lived in 6 and travelled to 45 different countries; my experiences with diverse populations and life circumstances have enabled me to perceive problems and solutions from an array of empathetic angles.